



To: Bay Area UASI Approval Authority
From: Srijesh Thapa, Regional Project Manager
Date: May 14, 2015
Re: Item 9: WebEOC Assessment

Staff Recommendation:

No recommendation – for discussion only

Action or Discussion Item:

Discussion

Discussion:

WebEOC is a web-based tool that facilitates and supports information sharing and situation awareness for Emergency Operations Centers and other institutions managing planned and unplanned events. The goal of the WebEOC Assessment Project is to assess the status, challenges, and best practices for WebEOC implementation in the Bay Area, and develop recommendations to improve information sharing and operational coordination. Bay Area UASI stakeholders, including members of the Approval Authority, identified this as a critical need and requested the Management Team to conduct the analysis. Please see Appendix A for a memo which explains findings, recommendations, next steps, and methodology for the Project.

Bay Area jurisdictions that have WebEOC currently cannot share information with each other or with CalEOC. This presents a significant handicap given the importance of regional integration and cooperation, and creates a frustrating redundancy of information input and management during EOC activations. Recommendations include the following:

1. All Bay Area OAs should ensure they have active CalEOC accounts.
2. Local instances of WebEOC in the Bay Area should link via CalEOCs fusion server to enhance regional data sharing.
3. Enable automated data sharing between CalEOC and Bay Area OA WebEOC instances.
4. Prioritize CalEOC and WebEOC administrator and end-user training.
5. Pilot connectivity between local instances of WebEOC and Cal COP.

I will be available as needed and requested by Bay Area jurisdictions to facilitate meetings and provide other support to accomplish the above priorities, working in close collaboration with regional WebEOC administrators and CalEOC staff. We will work on implementing the above recommendations through the summer months and will report back to the Approval Authority on progress in the fall.